

Distance Sales Contract

CONFERENCE REGISTRATION and SALES CONTRACT

Business Ethics of this contract is Etiks Turizm Org. Ve Pazarlama Hizmetleri Ltd. Sti "Cemil Topuzlu Caddesi Işıl apt No: 64 Decare 7 Çiftehavuzlar – Kadıköy – İstanbul " (referred to as the "travel agency") is signed between the customer who purchased the service and the accompanying persons (referred to as the "consumer").

I -PAYMENTS

1. For conference registration, hotel accommodation and social programs sales, the entire reservation fee must be paid at the time of registration.

II - CANCELLATION - CANCELLATION - CHANGES

For cancellations to be made until April 9, 2024, a penalty of € 50 will be deducted based on general registration expenses and the remaining amount will be refunded to the participant after the conference. All registration, accommodation and social program fees will not be refunded for cancellations to be made after April 10, 2023. Pays paid by the participant without any deduction, except for the expenses arising from compulsory taxes, fees and similar legal obligations to be paid and documented to third parties and non-refundable costs, if the consumer notifies the 10-day routine occupation of himself or his first degree relatives of his ailments and deaths with an official board report to be received from a fully-fledged state hospital less than 30 days before the start of the service, the participant's price will be refunded to him without any deduction. Despite the fact that the consumer shows all the necessary care, he cannot foresee and prevent a situation or force majeure due to the start of the package tour within thirty days.

In all Domestic and International service cancellations, fare refunds are paid to consumers according to their payment methods. Payments made in foreign currency are paid in foreign currency, payments made in TL are refunded in accordance with the payment methods in TL. Consumer, exchange rate difference cannot be requested in wage refunds. By notifying the consumer of the registration, accommodation and social programs purchased by written or permanent data storage until 7 days before the start of the conference 3. he can transfer it to one person.

Force Majeure: If adverse weather conditions, road obstacles, strikes, terrorism, war, the possibility of war, unforeseen technical issues cause obstacles to the start or continuation of the trip, they are considered force majeure by the parties. Ailments and/ or deaths that prevent the 10-day routine work of the passenger or first-degree relatives are also force majeure, provided that there is an official board report from a fully fledged state hospital.

Sales are made in cash or by banks' credit cards in advance and/or by banks' installment credit cards in installments. In case of non-payment in sales made by credit card, the consumer pays with the bank with which he has signed a credit card agreement. In this case, the interest rates that the bank will apply are valid and the travel agency will not be the addressee of the issue.

Pays paid to the travel agency in case the bank or financial institution fails to pay the service fee to the travel agency for the alleged unfair and unlawful use of the credit card used by the consumer to pay the contract fee after the performance of the work subject to the contract, the consumer will be liable for the disputed service fee and any damages together with the legal interest that will be processed from the date of booking.

III-GENERAL PROVISIONS

1-The conference participant must be ready for the dates and times specified for the accommodation, social programs and tours he has received. He is responsible for the missed tour or social program himself.

2-Rooms may not be delivered to consumers before 14:00 on the day of arrival at the hotel. On the day of departure from the hotel, consumers must vacate their rooms no later than 12:00. The standard of extra beds in triple rooms may be different depending on the hotel.

3-The travel agency is responsible for the changes that occur after the start of the conferences and social programs purchased by the consumer. The travel agency can compensate the consumer for obvious changes that are against the consumer and have been damaged in the form of a refund of the price or service in accordance with the provisions of the TÜRSAB KÜTAHYA SCHEDULE during or after the trip, as well as compensate with additional and/or alternative arrangements that are October not included in the price and given to the consumer during the trip. Whether additional or substitute services are received by the consumer October

4-If the conference and social programs that the consumer started leave with a bet because the service is defective, he must immediately notify the travel agency official and the hotel where he is staying that he is leaving the tour in writing along with his reasons. Otherwise, the consumer is not considered to have abandoned the tour and it is assumed that he has taken and used the service. It is the duty of care of a bona fide consumer to inform the authority in writing about the issues that the consumer complains about during the performance of the service. 5-The business concluded between the travel agency and the consumer during registration, the provisions of this agreement have been Deciphered by the consumer.

6- Consumer(s) who do not have a signature on the contract, but participate in conferences and social programs subject to the contract, are deemed to have accepted and committed to the provisions of the contract by signing this contract by the consumer(s) assigned to register on their behalf. Paying paid compensation to the consumer Despite this, the right of recourse for the excess amount paid by the travel agent to the consumer(s) signed in the contract is reserved if the consumer(s) who participated in the conferences and social programs on the grounds that they did not personally sign the contract have to pay a price or compensation against the travel agent and related to the conferences and social programs they participated in, and if the travel agent has to pay a price or compensation to the consumer other than the issues written in this contract. Consumers who participate in these conferences and social programs, even if they have not signed, are deemed to have learned the terms of this agreement, which will be valid between the parties, through catalogs and Decals, and to have agreed and committed to participate in the trip under the terms of this agreement. Legal obligations are deemed to have been fulfilled by arranging a copy of this agreement on behalf of the persons who will participate / participate in the conferences and social programs subject to the agreement and providing a written copy to the consumer assigned to enter into the contract. Fax of the consumer by the agent, mail v.b The contract, voucher and receipt sent to the contact addresses will be signed by the consumer and sent to the agent again. if it is not sent within 24 hours, the job is deemed to have accepted and committed to the provisions of this contract. In order for the cancellation insurance to be valid, this agreement must be signed by the consumer and sent to the agent.

7- The travel agency acts as an intermediary between consumers participating in conferences and social programs, hotels, carrier companies and all kinds of third parties and legal entities providing other services related to sightseeing. For this reason, consumers who register for a trip by applying to it, the agreements made between the travel agency and the institutions that undertake transportation are Deciphered; the absence of vehicles at the place of departure during the hours shown in the programs, all kinds of delays, malfunctions, fog, storms, type and all kinds of weather conditions, road obstacles, such as reasons, changing the route and routes, the possibility of strikes, terrorism, war or similar force majeure, the user's own fault or the personal defects of third parties or unforeseen technical issues; the absence of vehicles at the place of movement during the hours shown in the programs of land, air and sea vehicles, all kinds of delays, malfunctions, fog, storms, type and all kinds of weather conditions, road obstacles, due to reasons such as, strike, terror, war or similar force majeure, the user's own fault or the personal defects of third parties or unpredictable technical issues the parties are aware that they do not have any current responsibility for any kind of disruptions caused by material and moral accidents, incomplete or faulty services of accommodation facilities, due to the fact that the travel agency does not have an operating title.

8- All services included in the fee are specified separately in conferences and social programs. The services other than these are subject to extra charges.

9-The travel agency, the state of force majeure that occurs after the start of the service that it undertakes, the state that the consumer is responsible for, and 3. it is responsible for reasons other than those arising from the personal responsibilities of persons.

10-In matters not written in this agreement, 1618 SY., 6502 SY., 2634 SY., IATA, IHA., UFTAA convention provisions, civil aviation law, TCO., TTC., The international agreements to which Turkey is a part and the statutes, regulations, circulars and communiqués issued in accordance with them, as well as the provisions of the internationally accepted Frankfurter Tabelle of the TÜRSAB Kütahya Schedule that applies in Turkey, will be applied. October Dec., this voucher and package tour agreement, which has been arranged in two copies between the parties, has been arranged, read, checked and accepted by the party authorities with all its attachments front to back. The parties have mutually accepted, accepted and confirmed their commitments and actions by signing them together. He also accepts and undertakes that all legal responsibility belongs to him for this voucher on behalf of the customers who will participate in the trip and whose names are written in this agreement, and for the persons who have accepted the contract and signed it by proxy on behalf of the party.

SERVICE DEFECT COMPLAINTS:

In case of defective or defective service provision, the Arbitration Committee or Consumer Courts are authorized according to the material limits determined in accordance with the Law on Consumer Protection.

SERVICE GUARANTEE: If there is sufficient participation and there are no force majeure reasons, the travel agency has agreed and committed to perform the services it has committed above, again in accordance with the price written above, separately from the ads given and published brochures about the trip. In case the travel agency does not fulfill its commitments written above in part or in full, it has agreed and committed to perform the services it has committed above, again in accordance with the price written above, in accordance with the provisions of the TÜRSAB KÜTAHYA SCHEDULE of the amount of refund to be paid to the customer.

Name and Surname on Behalf of the Client and Accompanying Persons:

Date:

Signature

Name and Surname of the Travel Agency Officer who Issued and Signed the Document:

Signature

SERVICE GUARANTEE:

Consumer, Etiks Tourism, Organization and Marketing Services Ltd. Information about the services, advertisements, advertisements, campaigns and activities related to the group companies to which Şti is affiliated, the brands it operates, its suppliers and the organizations with which it cooperates; and commercial electronic messages, sms, mms, etc. in accordance with the law No. 6563. he gives his consent to be shared. If the consumer wants to cancel the approval he has given, Etiks Turizm, Organization and Marketing Services Ltd. It will notify the communication channels of the Sti contained in this agreement and Etiks Turizm, Organization and Marketing Services Ltd. Sti will terminate the notification.

I agree.

name surname:

Signature: